

You may choose to schedule your Building Safety Inspection: Online *or by* Automated Interactive Voice Response System (IVR)

BEFORE PROCEEDING, YOU WILL NEED:

- A site-specific Permit Number
- An Inspection Code* specific to your inspection need

*A listing of codes can be found on the back page of this brochure. Codes are subject to change.

Scheduling an Inspection Online

Scheduling online allows you to leave notes regarding the permit or the inspection, such as the “where to enter the back yard.”

Visit: goodyearaz.gov/inspection and follow the instructions.

Schedule an Inspection using the IVR[^] – Inspection Line

In an ongoing commitment to improve customer service, the city of Goodyear Development Services, Building Safety Division has installed an Interactive Voice Response System (IVR) to schedule building inspections and obtain inspection history – available 24 hours a day, 7 days a week. Inspections can be scheduled up to three days in advance.

[^]Touch tone telephone is required.

The Interactive Voice Response System (IVR) Inspection Line allows you to:

- Schedule inspections
- Cancel inspections
- Retrieve inspection results
- Receive faxed inspection results

The IVR system will prompt you through each step during your call. You may perform multiple transactions during each call.

At the end of the call, you will be issued a confirmation number. We recommend you keep a record of your confirmation numbers and associated transactions, in case they are needed for future reference.

CALL THE IVR LINE at 623-932-3494, THEN CHOOSE FROM THE FOLLOWING OPTIONS:

- Press (1) to schedule an inspection
- Press (2) to cancel an inspection
- Press (3) to hear inspection results
- Press (4) to have an inspection history faxed to you
- Press (*) for instructions on how to use this system
- Press (#) to end the call, or hang up

OPTION 1

SCHEDULE AN INSPECTION

- ✓ Enter the Permit Number, followed by the # key. The system will confirm this permit by speaking back the site address.
- ✓ After hearing the confirmation, enter the Inspection Code from the list on the back page of this brochure.
- ✓ Choose the Inspection Date. The cut-off time is 11:59 p.m. for an inspection on the next available business day.

AFTER THE INSPECTION

IS SCHEDULED, YOU CAN:

- ✓ Request another inspection on the same permit or on a different permit.
- ✓ Get a Confirmation Number and hang up. Use this confirmation number when inquiring about this telephone request.
- ✓ Return to the Main Menu.
- ✓ Repeat the menu.

OPTION 2

CANCEL AN INSPECTION

(PRIOR TO 11:59 PM):

Enter the Permit Number, followed by the # key, then follow the prompts. Same day scheduling and canceling is not allowed.

AFTER CANCELLING THE INSPECTION, YOU CAN:

- ✓ Cancel another inspection.
- ✓ Get a Confirmation Number and hang up. Use this number when inquiring about this telephone request.
- ✓ Return to the Main Menu.

OPTION 3

OBTAIN INSPECTION RESULTS:

- ✓ Enter the Permit Number, followed by the # key. The system will play the most recent inspection.
- ✓ Press (1) to receive the next inspection result.

AFTER LISTENING TO THE INSPECTION RESULTS, YOU CAN:

- ✓ Get more results on the same permit.
- ✓ Get more results on a different permit.
- ✓ Return to the Main Menu.

OPTION 4

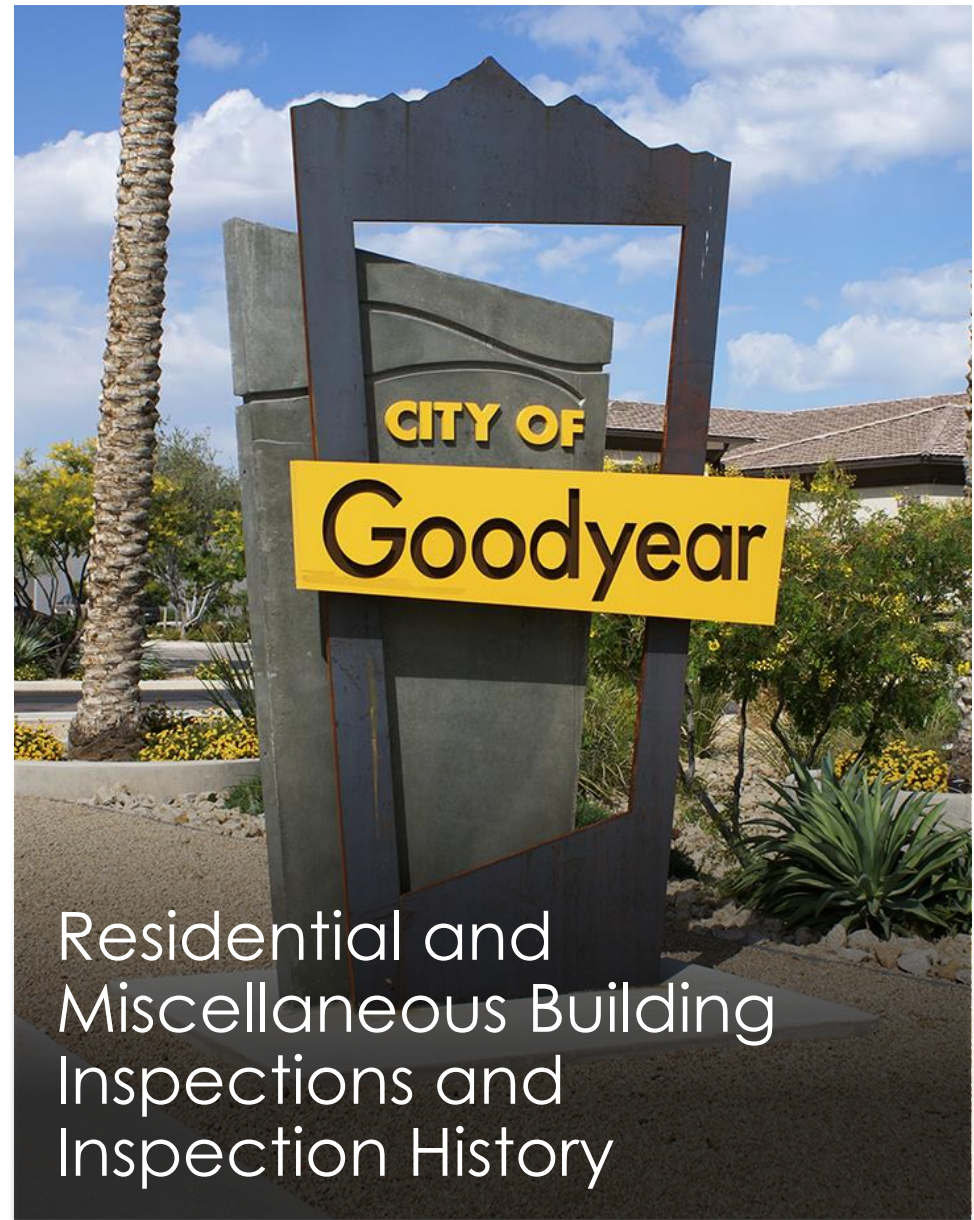
OBTAIN INSPECTION HISTORY BY FAX:

- ✓ Enter the Permit Number, followed by the # key. The system will play back the address.
- ✓ If correct, press (1) to hear results.
- ✓ Then, enter your 10 digit Arizona fax number and wait for the fax.

In compliance with the Americans with Disabilities Act, those needing special assistance to read this publication should contact the Building Safety Division at 623-932-3004. Notification will enable the city to make reasonable arrangements to ensure accessibility to the information in this publication.

For more information, visit: goodyearaz.gov and search for 'Development Services'

01	Footing with or without Electrode	29	Re-roof
02	Stem	30	Final (building), All Buildings (additions, remodels and garages)
03	Footing (interior) Preslab	31	Final (electrical)
04	Footing (misc.)	32	Final (mechanical)
05	Grounding Electrode	33	Final (plumbing)
06	Basement Wall/Waterproof	34	Complete Final and Meter Clearance
07	Wall Insulation	35	Hot Water Recirculating Pump
08	Ceiling Insulation	40	Meter Clearance (construction) Temp.
09	Wall and Ceiling Insulation	41	Meter Clearance (electrical)
10	Plumbing (soil piping)	42	Meter Clearance (gas)
11	Water (underground) Supply Piping	43	Photovoltaic
12	Sewer (line from sewer tap to building)	44	Solar Water Heater
13	Water Service (waterline from water meter to building)	50	Pool/Spa Pre-Gunite
14	Complete Plumbing Underground (Includes #10, 11, 12, and 13)	51	Pool/Spa Pre-Plaster
15	Electric (underground)	52	Pool/Spa Heater (gas or electrical)
16	Mechanical (underground) Ductwork	60	Vacuum Breaker (irrigation, pools, etc.)
18	Plumbing Insulation	70	Masonry Grout
19	Roof Nail/Strap and Shear	71	Bond Beam
20	Roof Nailing (only)	72	Retaining Walls (includes fences over 6')
21	Strap/Shear (only)	73	Fireplace (includes masonry or pre-fab
22	Rough Plumbing (gas lines, bbq lines, etc.)	90	Miscellaneous -Final (other than building)
23	Rough Electric	91	Miscellaneous -Electrical (adding lights, outlets, electrical service upgrades)
24	Rough Mechanical	92	Miscellaneous -Mechanical (furnaces, cooler, A/C)
25	Rough Frame	93	Miscellaneous -Plumbing (water softeners, heaters)
26	Complete Roughing (all 4) (includes #22, 23, 24, and 25)	94	Demolition
27	Lath	99	Courtesy Stop
28	Drywall		



Residential and Miscellaneous Building Inspections and Inspection History

Scheduling your Residential Safety Inspection

Engineering and Development Services P 623-932-3004
 IVR – Inspection Line: P 623-932-3494
Online: Goodyearaz.gov/inspection
 Goodyear City Hall P 623-932-3910

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 Building Safety Division
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City of Goodyear
 Building Safety Division

