

You may choose to schedule your Building Safety Inspection: Online *or by* Automated Interactive Voice Response System (IVR)

BEFORE PROCEEDING, YOU WILL NEED:

- A site-specific Permit Number
- An Inspection Code* specific to your inspection need

*A listing of codes can be found on the back page of this brochure. Codes are subject to change.

Scheduling an Inspection Online

Scheduling online allows you to leave notes regarding the permit or the inspection, such as the “where to find the job site plans.”

Visit: goodyearaz.gov/inspection and follow the instructions.

Schedule an Inspection using the IVR[^] – Inspection Line

In an ongoing commitment to improve customer service, the city of Goodyear Development Services, Building Safety Division has installed an Interactive Voice Response System (IVR) to schedule building inspections and obtain inspection history – available 24 hours a day, 7 days a week. Inspections can be scheduled up to three days in advance.

[^]Touch tone telephone is required.

The Interactive Voice Response System (IVR) Inspection Line allows you to:

- Schedule inspections
- Cancel inspections
- Retrieve inspection results
- Receive faxed inspection results

The IVR system will prompt you through each step during your call. You may perform multiple transactions during each call.

At the end of the call, you will be issued a confirmation number. We recommend you keep a record of your confirmation numbers and associated transactions, in case they are needed for future reference.

CALL THE IVR LINE at 623-932-3494, THEN CHOOSE FROM THE FOLLOWING OPTIONS:

- Press (1) to schedule an inspection
- Press (2) to cancel an inspection
- Press (3) to hear inspection results
- Press (4) to have an inspection history faxed to you
- Press (*) for instructions on how to use this system
- Press (#) to end the call, or hang up

OPTION 1

SCHEDULE AN INSPECTION

- ✓ Enter the Permit Number, followed by the # key. The system will confirm this permit by speaking back the site address.
- ✓ After hearing the confirmation, enter the Inspection Code from the list on the back page of this brochure.
- ✓ Choose the Inspection Date. The cut-off time is 11:59 p.m. for an inspection on the next available business day.

AFTER THE INSPECTION

IS SCHEDULED, YOU CAN:

- ✓ Request another inspection on the same permit or on a different permit.
- ✓ Get a Confirmation Number and hang up. Use this confirmation number when inquiring about this telephone request.
- ✓ Return to the Main Menu.
- ✓ Repeat the menu.

OPTION 2

CANCEL AN INSPECTION

(PRIOR TO 11:59 PM):

Enter the Permit Number, followed by the # key, then follow the prompts. Same day scheduling and canceling is not allowed.

AFTER CANCELLING THE INSPECTION, YOU CAN:

- ✓ Cancel another inspection.
- ✓ Get a Confirmation Number and hang up. Use this number when inquiring about this telephone request.
- ✓ Return to the Main Menu.

OPTION 3

OBTAIN INSPECTION RESULTS:

- ✓ Enter the Permit Number, followed by the # key. The system will play the most recent inspection.
- ✓ Press (1) to receive the next inspection result.

AFTER LISTENING TO THE INSPECTION RESULTS, YOU CAN:

- ✓ Get more results on the same permit.
- ✓ Get more results on a different permit.
- ✓ Return to the Main Menu.

OPTION 4

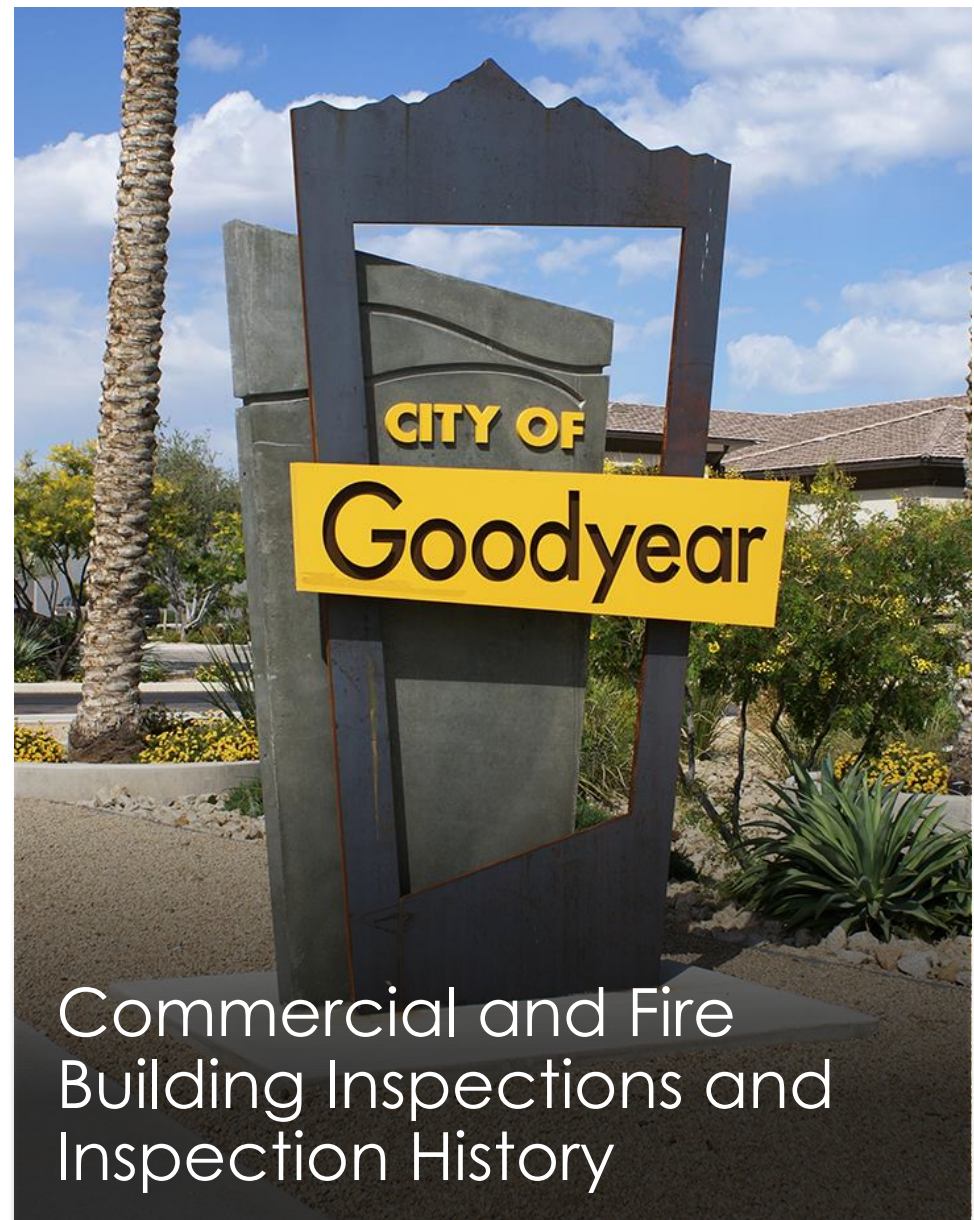
OBTAIN INSPECTION HISTORY BY FAX:

- ✓ Enter the Permit Number, followed by the # key. The system will play back the address.
- ✓ If correct, press (1) to hear results.
- ✓ Then, enter your 10 digit Arizona fax number and wait for the fax.

In compliance with the Americans with Disabilities Act, those needing special assistance to read this publication should contact the Building Safety Division at 623-932-3004. Notification will enable the city to make reasonable arrangements to ensure accessibility to the information in this publication.

For more information, visit: goodyearaz.gov and search for 'Development Services'

302	Sprinkler System Rough In	414	Roof Nail/Strap & Shear
303	Sprinkler System Pressure Test	415	Roof Nailing
304	Sprinkler System Final	416	Strap/Shear
313	Hood Suppression Sys Final	417	Rough Plumbing
314	Fire Alarm Final	418	Rough Electric
319	Fire Alarm Rough In	419	Rough Mechancial
320	Underground Fireline/Remote FDC	420	Rough Frame
321	Firework Sales (Tent/Retail)	421	Complete Rough
322	Operational-Site Inspections	422	Lath
323	Special Events (I.E. Fireworks)	423	Drywall
324	Misc/Other Fire Inspections	424	Final Building
325	Fire Verification	425	Final Electrical
		426	Final Mechanical
400	Footing Exterior	427	Final Plumbing Gas Test
401	Stem Commercial	428	Complete Final Clearances
403	Footing Interior Commercial	429	Meter Clearance Construction
404	Footing Misc	430	Meter Clearance Electrical
405	Grounding Electrode Commercial	431	Meter Clearance Gas
406	Plumbing Underground	432	Masonry Grout
407	Water Underground	433	Bond Beam
408	Sewer Commercial	434	Retaining Wall & Footing
409	Water Service	435	Demolition
410	Complete Plumbing Underground	436	Change of Occupancy
411	Electric Underground	437	Temporary C.O.
412	Mechanical Underground	438	Courtesy Stop
413	Above Ceiling		



Scheduling your Commercial Safety Inspection

Engineering and
Development Services P 623-932-3004
IVR – Inspection Line: P 623-932-3494
Online: Goodyearaz.gov/inspection
Goodyear City Hall P 623-932-3910

Development Services Department
Building Safety Division
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City of Goodyear
Building Safety Division

